

2020/21 PRIORITY PLANS

- Promote the health and safety of residents during the pandemic
- Administrative and financial efficacy and no tax increases
- Implement wastewater post warranty & emergency service
- Complete upgrading of roadways
- Promote good environmental practices
- Provide leadership to lake renewal strategies
- Continue with regular citizen communication
- Complete day park revitalization at entrance and in children's play area
- Upgrade the boat launch
- Facilitate paving of RR #11
- Request County Transfer Station access
- Complete Development By-law review and update
- Ensure by-law compliance
- Improve safety and security through enhanced police services
- Institute new strategies to slow speeders
- Control advertising signage
- Respond to resident issues.

See the enclosed "2020/2021 Outcomes" section for a summary of the results of our plan.



VISION & MISSION

VISION: A caring, clean and safe lakefront community with opportunities for recreation, relaxation, respite and relationships.

MISSION: To provide good government, services and facilities for a safe and viable community.

GOALS: While a few of the years priorities are summarized over-leaf, the full "Strategic Directions" with goals, objectives, indicators and timing can be found at crystalsprings.ca



*Deputy Mayor Ron LaJeunesse,
Councilor Margaret Gagnon &
Mayor Ian Rawlinson (l to r)*

2020/2021 A YEAR IN REVIEW



Council had hoped for greater progress on controlling Covid 19 and made preliminary plans for a community social and in-person information meeting on July 9th in our new Pavillion. That is unfortunately now not possible. In place of that meeting we are providing this printed report in order to provide a brief summary of our plans and progress over the past year, along with a synopsis of our financial results. Council members and our administrative staff are also available to answer your questions.

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2020/2021 OUTCOMES

- Participated in Regional Emergency Management and closure of facilities
- Fiscal efficiency, “Clean” 2020 audit with surplus transferred to Capital
- Balanced 2021 operating and capital budgets with no municipal tax increase
- Managed wastewater, including system operation and emergency provisions
- Completion of most of the Roadway upgrades
- Promotion of a range of good environmental practices (run-off control, fertilizer/herbicides/pesticides bans), leadership to the “Watershed Management Plan” implementation and in-lake science – obtained grant for scientific buoy
- Three newsletters, numerous informational “e-mail blasts” and new owner welcomes
- Partnership with the PLRL to finish the Day Park revitalization and recycling plan
- Completed upgrades to boat launch/addressed parking infractions
- Successfully negotiated with the County and Norris Beach for paving of RR #11
- Successfully arranged access to County transfer station
- Significant progress on new Land Use Bylaws with community consultation this Fall
- Built relationship with RCMP, participated in provincial policing study, contract for “enhanced service” and now examining “Peace Officer” opportunities
- Speed control survey of residents, with new signage and control strategies
- New signage By-law with enforcement
- By-law enforcement of derelict properties and trailer use infractions
- Responded to more than a hundred resident questions and concerns

MESSAGE FROM THE MAYOR

Dear Friends and Neighbours,

Our community is bustling with new energy, new development and most of all new people! It is an exciting time in Crystal Springs where after years of minimal growth, realtors are busy, developers and contractors work every day and new homes and cottages are changing our landscape.

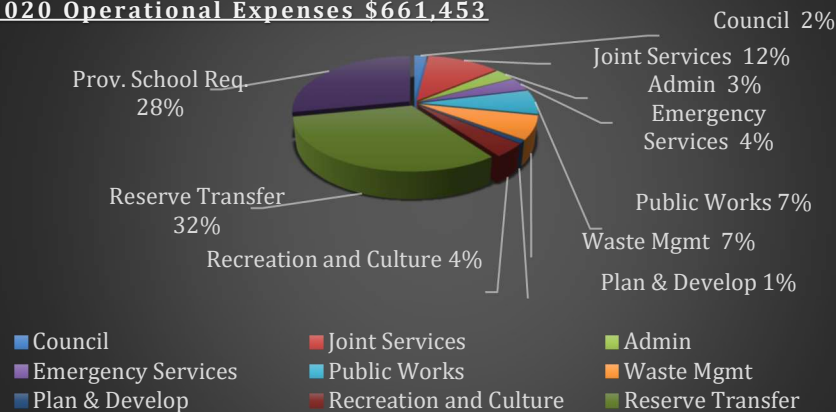
As with all new things, they often come with challenges: Increased traffic, increased construction, and the many obstacles that come with a massive growth spurt. I want to thank the administrative team at the village office for dealing with all this growth not only in Crystal Springs but around the lake. They are working very hard for all of us and deserve our thanks for ensuring things go as well as they can in working with 7 villages.

Our AIM report highlights both our goals and the results over the past year, while our vision for the future can be found in our Strategic Plan. With all that is happening, there is no greater action than to welcome our new Neighbours, to educate instead of encounter around differences, to relax, to embrace the 5th season of bugs, to enjoy our special community and to truly love Pigeon Lake.

FINANCE

Visit crystalsprings.ca for more Financial Information (2020 Summarized Financial Statements), questions to Jeff Riege CFO at 780-586-2494.

2020 Operational Expenses \$661,453



2020 Operational Revenues \$661,453

